



The Right Decision

NHSScotland librarians providing evidence for the:

- right decision
- right person
- the right time

NHS Librarian role in health & social care

All of us who work in Scotland's health and social care aim to achieve the best outcomes for the people who use our services. NHS librarians use digital tools to make it easy for us to use evidence to make the right decision for the right person at the right time. The Right Decision campaign encourages you to make full use of the expert evidence services provided by NHS librarians.



“I am delighted to support The Right Decision campaign. It affirms the key role that NHS librarians play in Realistic Medicine. They provide evidence that matters, when and where it is needed, to support professionals and citizens to work as partners, improve quality, reduce harm, waste, and undue variation in care.”

Gregor Smith
(Deputy Chief Medical Officer in Scottish Government)

“Social Work Scotland is delighted that NHS librarians are extending their support beyond health into social work and social care. This will help to ensure that new roles, interventions and integrated models of support and care are based on the best available evidence.”

Elaine Torrance and Susan Taylor
(Chief Social Work Officers, Social Work Scotland)

"We all want the best outcome for patients. This requires the best people, processes, and at the very core, knowledge. The best outcomes depend on access to the best in knowledge services!"

Paul Campbell
(Consultant Anaesthetist NHS GG&C, National Clinical Change and Leadership Group)



What NHS Librarians Do...



Supporting New Models of Care

NHS librarians provided the evidence base to inform the new models of care in the Clinical Strategy. They are supporting new integrated care models with evidence summaries on managing challenging behaviour in dementia, supporting the care experience of young people through technology, and caring at home for frail elderly people with complex needs.

Supporting Front Line Decisions

NHS librarians provide evidence every day to answer enquiries about frontline care. They help staff with digital tools, including online pathways and mobile apps, that make it easy to use evidence at point of care. Librarians are supporting the new Digital Health and Care Strategy by providing evidence and tools to support shared decision-making.

Supporting Learning and Development

NHS librarians play a key role in helping staff to develop digital, information and health literacy skills. They also support staff to find the online learning resources they need to support their personal and professional development, regulatory and revalidation requirements.

Right Decision Campaign

For case studies and more information about the Right Decision campaign visit the CILIPS website: bit.ly/2sl65gA

Find Your NHS Librarian

Find your local library contact details on The Knowledge Network: www.knowledge.scot.nhs.uk/home/help-and-training/library-services

NHSS librarians work in partnership with librarians in public, higher education and special libraries.