

CILIPS Cancellation Policy Terms and Conditions

Delegates

If you cancel we shall refund you on the following basis:

- Over 8 weeks before the event- 100% refund
- Between 2 and 8 weeks before the event - 50% refund plus £30 admin fee
- Less than 2 weeks before the date of event - Fee not refundable – full costs apply

Substitutions will be accepted up to and on the day of conference.

Non-arrivals will be liable to full fee.

Exhibitors

If you cancel we shall refund you (minus a £30.00 admin fee) on the following basis:

- More than 12 weeks before event- 90% refund
- 4-12 weeks before the date of event - 50% refund (100% if space can be resold)
- Less than 4 weeks before the day of event- Full charge will apply