

People Centred

Design * CILIPS 22

Group Results

We always think that you understand things better when you have a chance to try them, so we asked the delegates at the CILIPS conference to participate in one of our co-design exercises.

The tables delegates were sitting at were each assigned a name, either Blether Bench, Outdoor Space, Pop Up or Help Point. We then asked the delegates at that table to use our prototyping cards to design a conceptual model of their assigned item as a team.

Below are the most frequently selected cards across all five groups that took part in the Nomad People Centred Design event at CILIPS 22.

The following pages show the participants work in more detail.

Who

Who will use your space - friends, colleagues, alone, dates, groups?

- + Existing Customers
- + New Customers
- + Children
- + Colleagues

When

What time of day, for how long and how often?

- + Week Day
- + Morning
- + Often
- + Week End

Why

What happens here - what is the attraction?

- + Access Information
- + Access Services
- + Find out about library
- + Informal Classes
- + Access digital equipemnt
- + Become a member
- + Introduce a Friend
- + Meeting
- + Relaxing
- + Tech Support
- + Waiting

What

What is in your space - what elements does it comprise?

- + Signage
- + Benches
- + Information display
- + Buggy Parking
- + Help Point

Tech

What technical equipment or support does your space need?

- + Info Display
- + Digital Screens

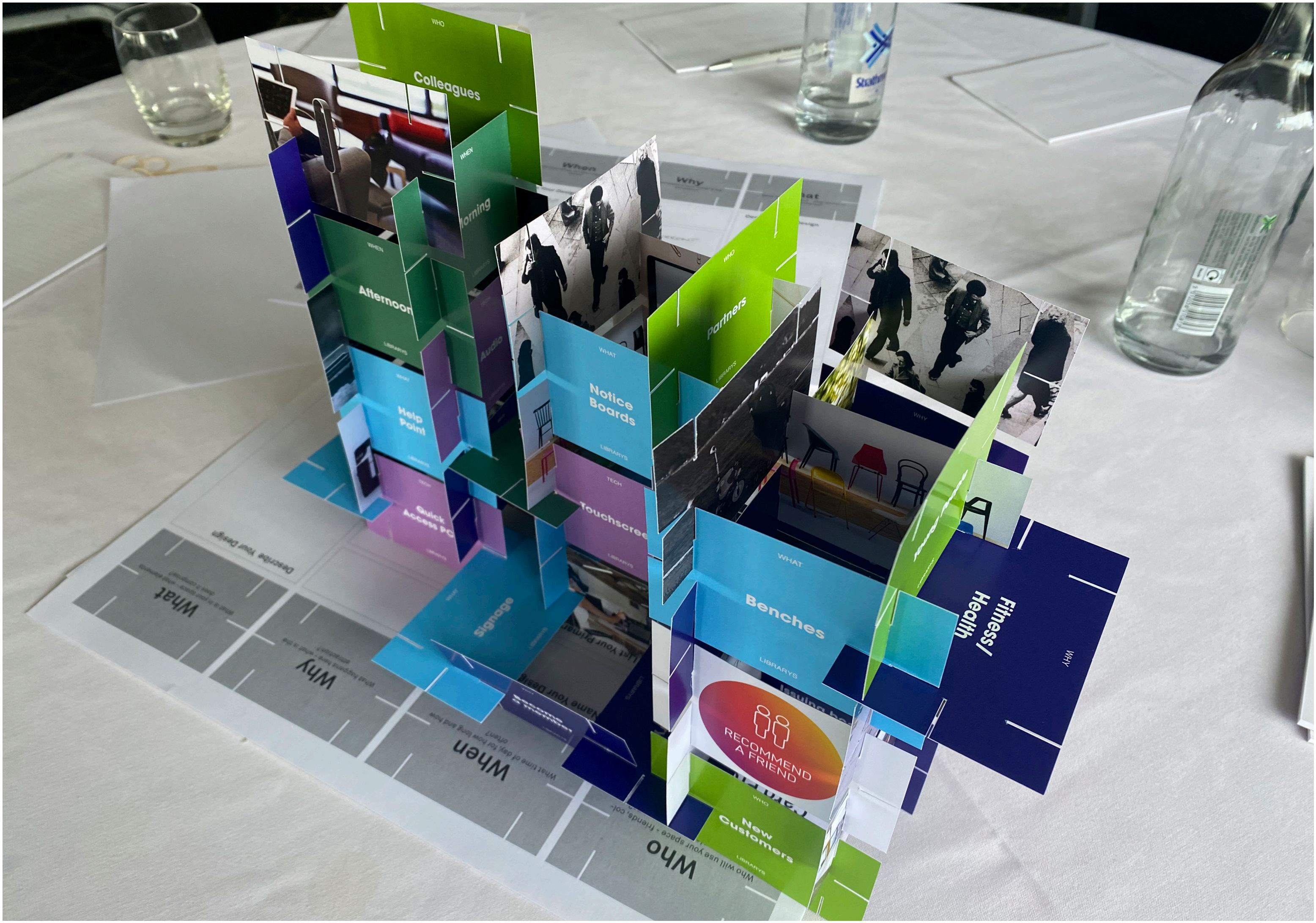
Experience

What does the space look and feel like?
What is the atmosphere?

- + Calm & Soothing
- + Circadian
- + Local
- + Vibrant & Exciting
- + Biophilia

Group A

Librarytopia Outdoor Space



Colleagues

When
Morning

Afternoon

Help Point

Notice Boards

Partners

Fitness/
Health

Benches

RECOMMEND
A FRIEND

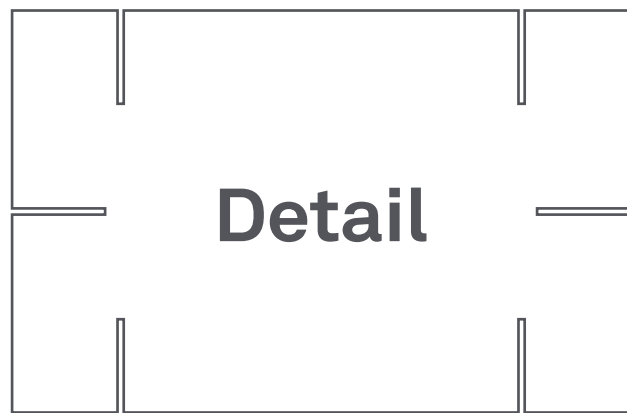
New
Customers

Who

When

Why

What



Detail

Description

Perfect and HUGE !

A sanctuary

A happy place

Goals

- + A free space for connection
- + Take the spirit of the library outside
- + Localism
- + Accessibility
- + Cultivate mental & physical wellbeing



Who

Who will use your space - friends, colleagues, alone, dates, groups?

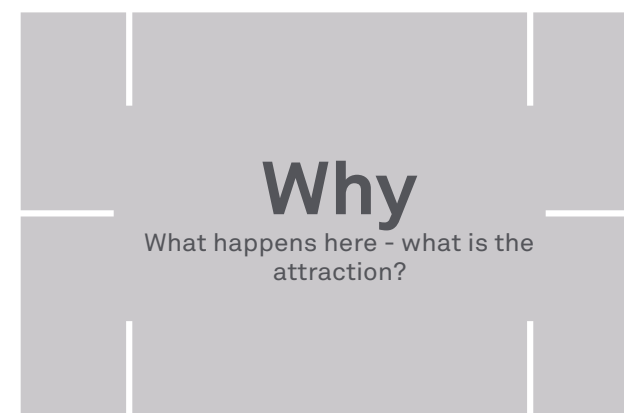
- + Existing Customers
- + New Customers
- + Non Users
- + Friends
- + Colleagues
- + Young People
- + Families
- + Children



When

What time of day, for how long and how often?

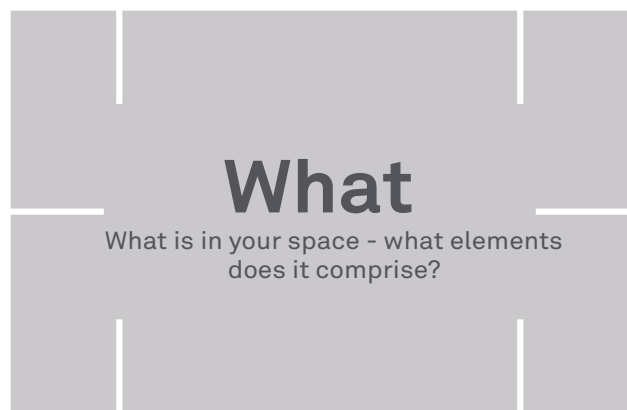
- + Morning
- + Afternoon
- + Evening
- + Often
- + Week Day
- + Week End



Why

What happens here - what is the attraction?

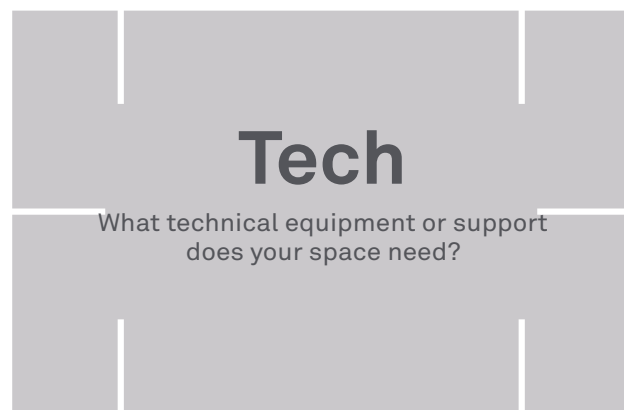
- + Gardening /Allotments
- + Access Information
- + Access Services
- + Find out about library
- + Become a member
- + Waiting
- + Meeting
- + Dreaming / Thinking
- + Introduce a Friend
- + Informal Classes
- + Relaxing
- + Health & Fitness
- + Events



What

What is in your space - what elements does it comprise?

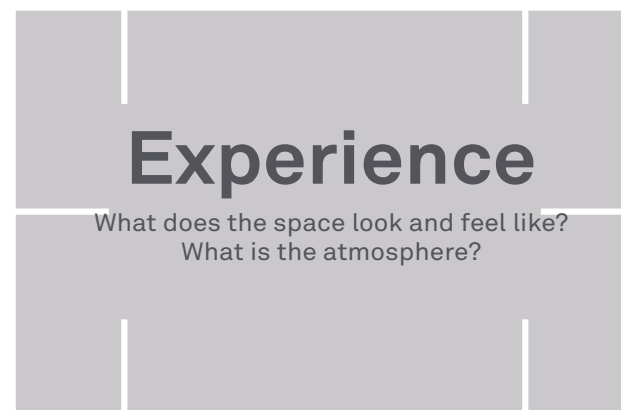
- + Benches
- + Art & Sculpture
- + Planting
- + Event Space
- + Buggy Parking
- + Swings & Things
- + Picnic Benches
- + Canopy



Tech

What technical equipment or support does your space need?

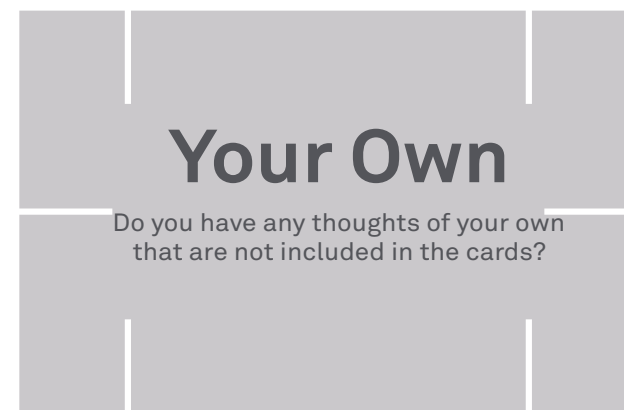
- + Audio
- + Digital Screens
- + Touch Screens



Experience

What does the space look and feel like?
What is the atmosphere?

- + Quiet
- + Vibrant & Exciting
- + Calm & Soothing
- + Elegant & Chic
- + Local
- + Biophilia
- + Circadian



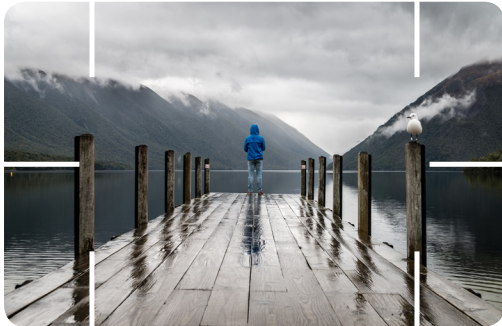
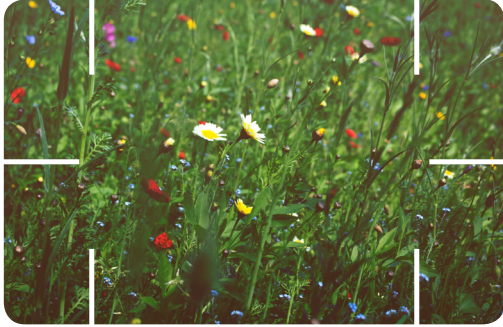
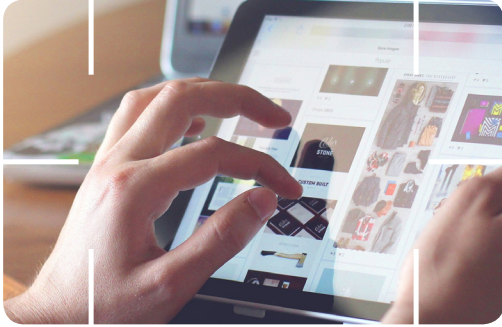
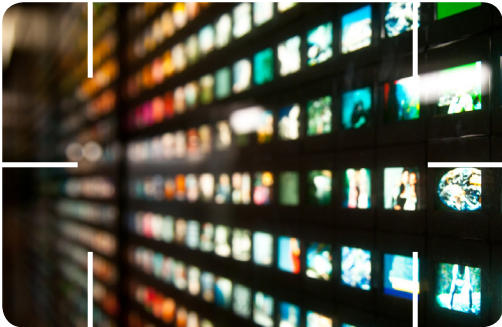
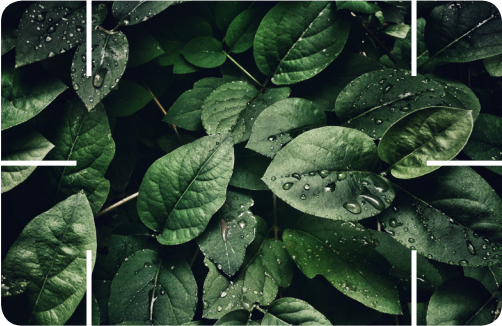
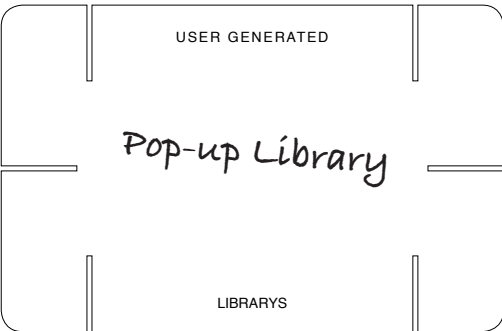
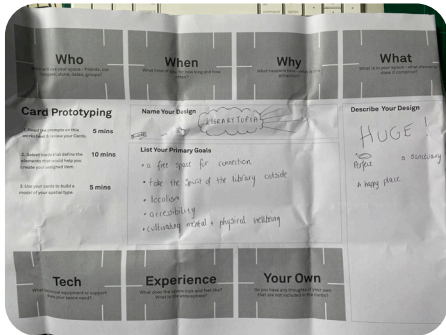
Your Own

Do you have any thoughts of your own that are not included in the cards?

- + Pop up.library
- + Seed Library

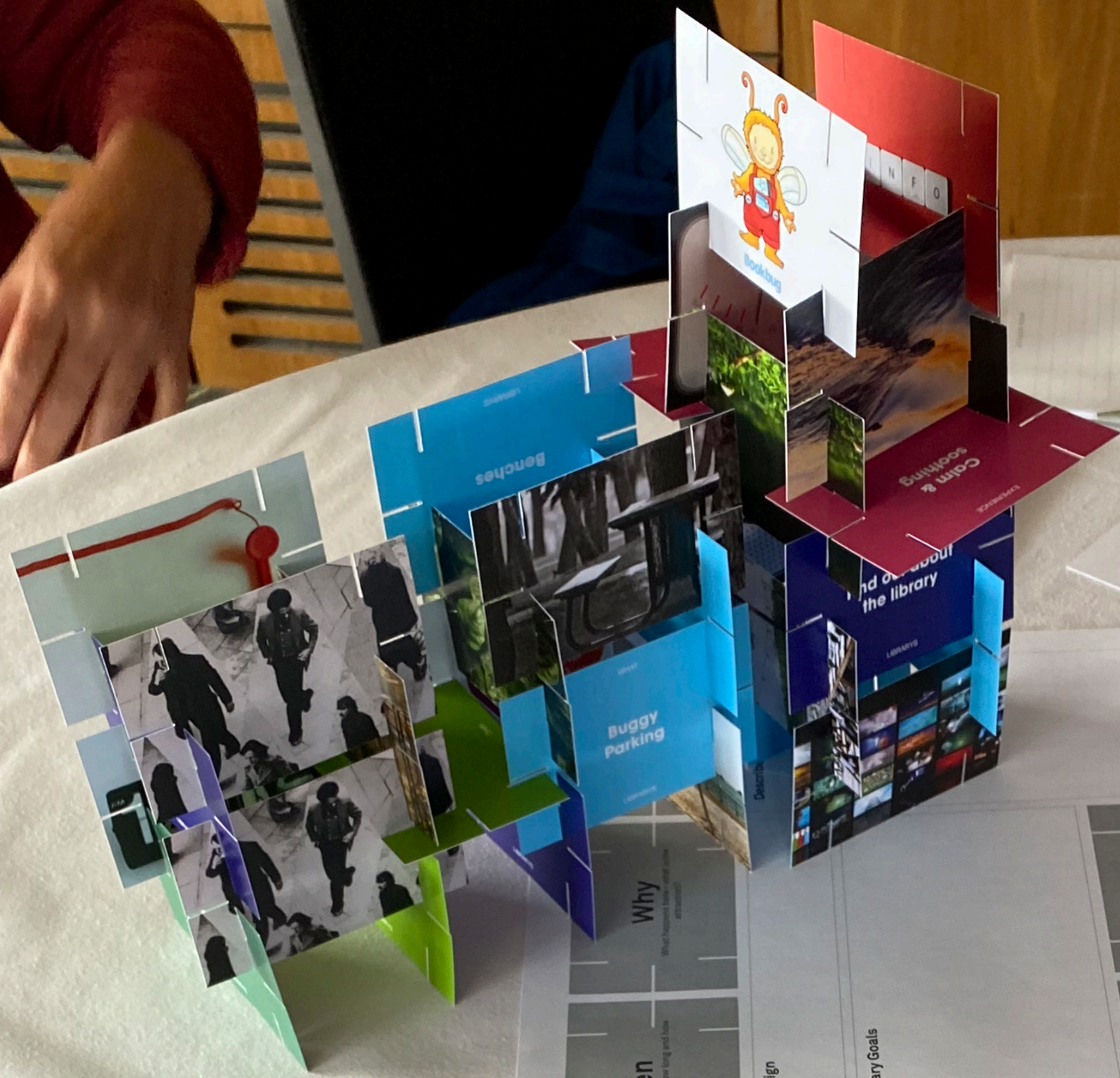
+ Selected Images

worksheet →



Group B

Outdoor Space



Who

Who will use your space - friends, colleagues, alone, dates, groups?

When

What time of day for how long and how often?

Why

What happens here and what is the attraction?

Prototyping

Use prompts on this sheet to help you think & review your Cards.

5 mins

10 mins

Use cards that define the space that would help you think & review your assigned item.

5 mins

Use your cards to build a model of your spatial type.

Tech

What technical equipment or support does your space need?

Experience

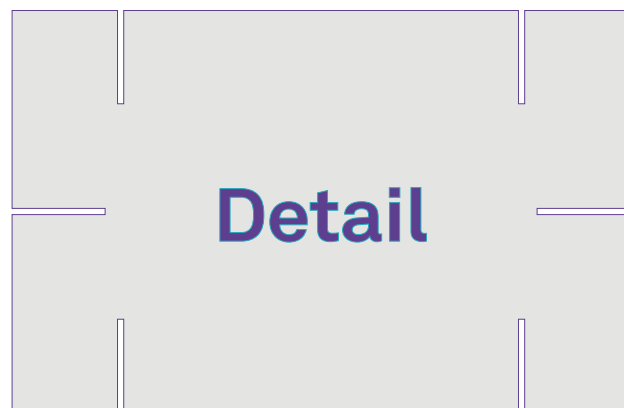
What does the space look and feel like? What is the atmosphere?

Your Own

Do you have any thoughts of your own that are not included in the cards?

Outdoor Space

APEX HOTELS



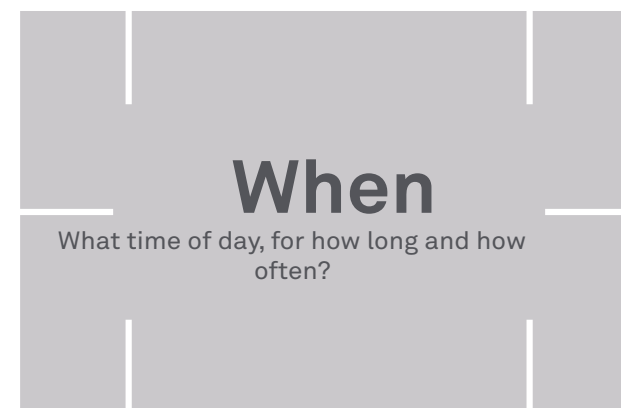
Detail



Who

Who will use your space - friends, colleagues, alone, dates, groups?

- + Existing Customers
- + New Customers
- + Families
- + Children



When

What time of day, for how long and how often?

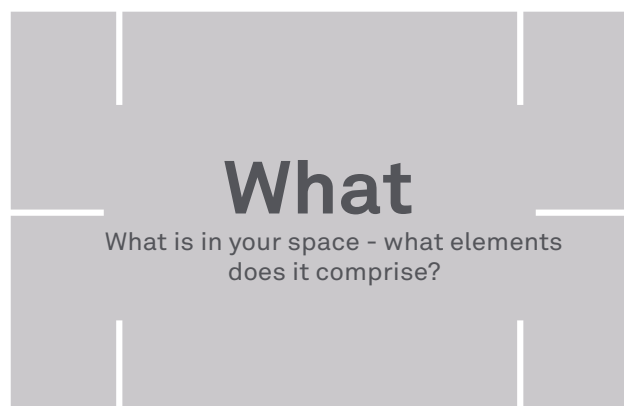
- + Morning
- + Week Day



Why

What happens here - what is the attraction?

- + Access Information
- + Access Services
- + Find out about library
- + Waiting
- + Meeting
- + Introduce a Friend
- + Informal Classes
- + Events



What

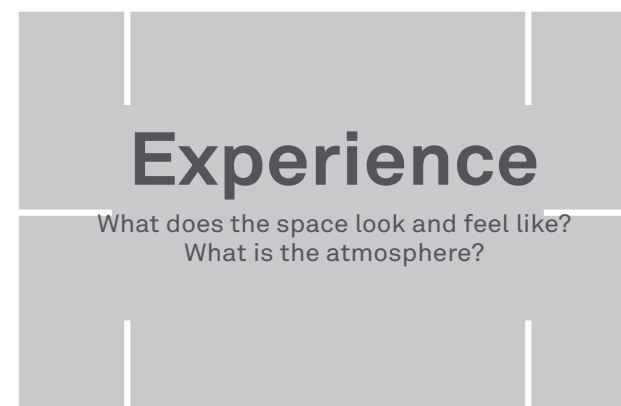
What is in your space - what elements does it comprise?



Tech

What technical equipment or support does your space need?

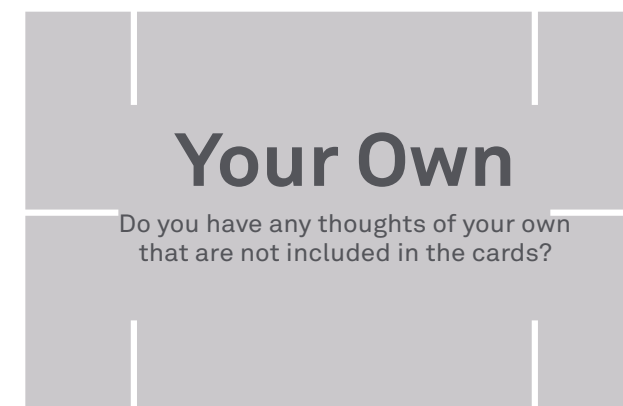
- + Benches
- + Art & Sculpture
- + Planting
- + Event Space
- + Buggy Parking
- + Swings & Things
- + Picnic Benches
- + Canopy
- + Signage
- + Information display



Experience

What does the space look and feel like? What is the atmosphere?

- + Vibrant & Exciting
- + Calm & Soothing
- + Local
- + Biophilia
- + Circadian

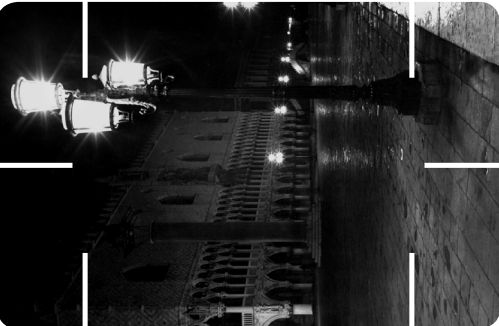
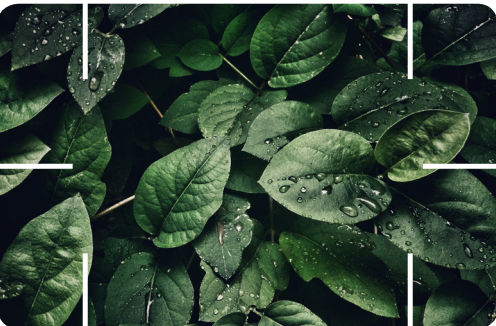
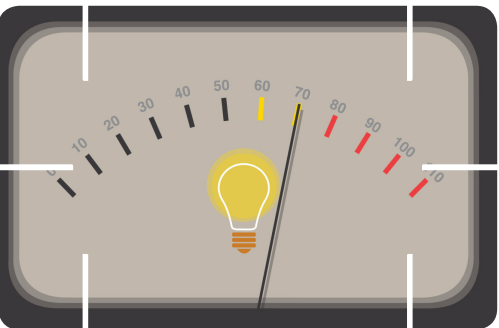
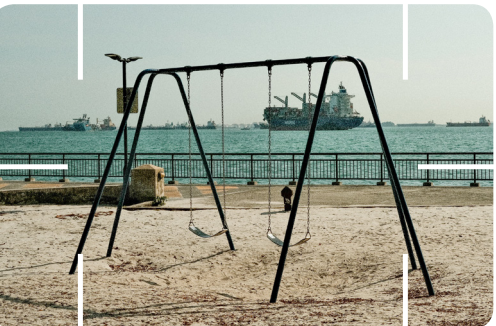


Your Own

Do you have any thoughts of your own that are not included in the cards?

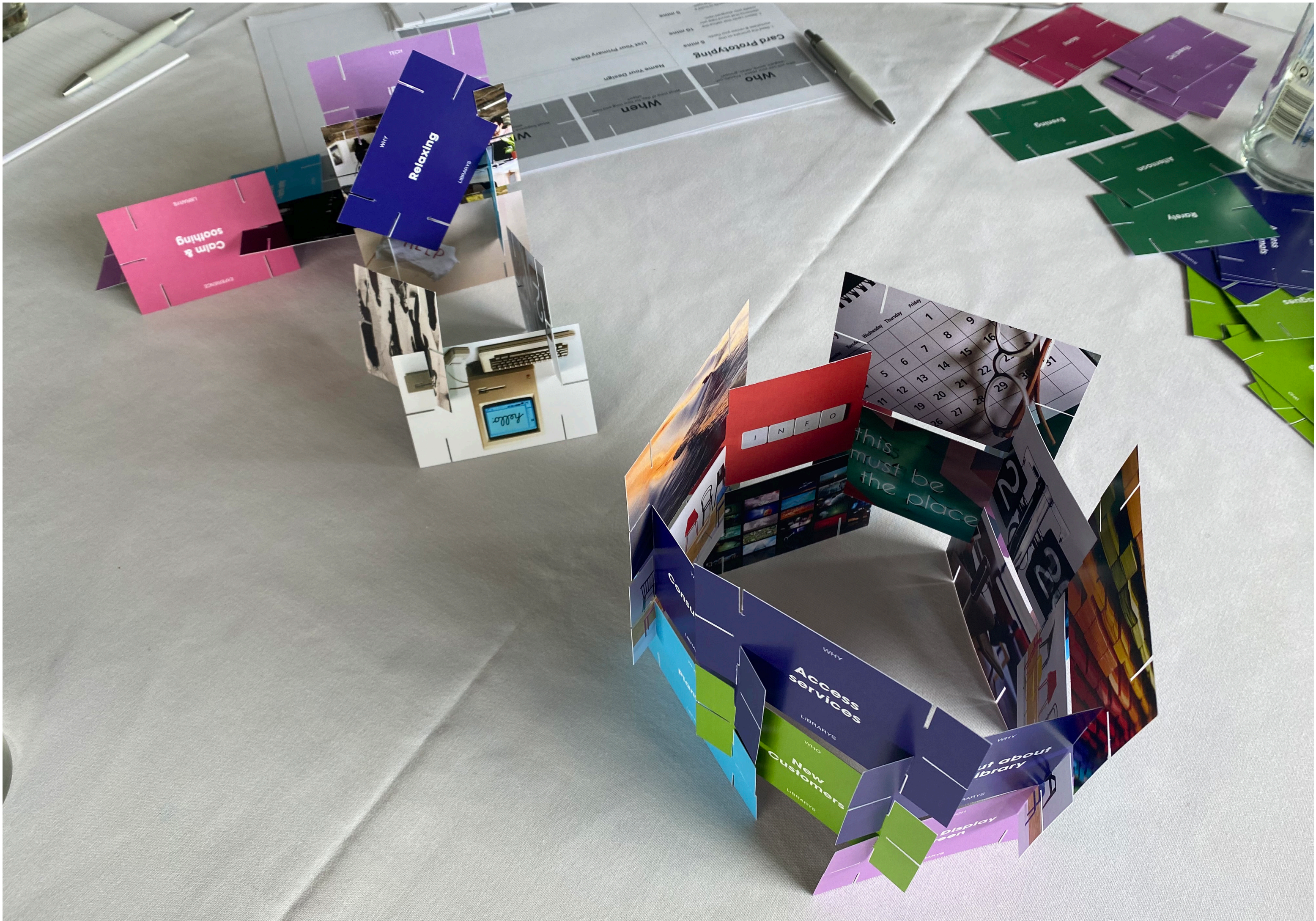
- + Bookbug Sessions

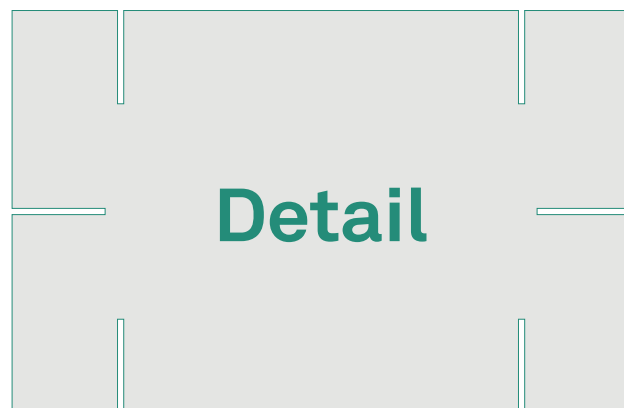
+ Selected Images



Group C

Blether Bench





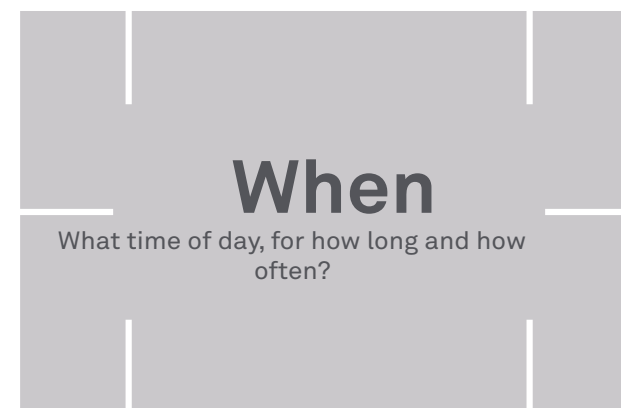
Detail



Who

Who will use your space - friends, colleagues, alone, dates, groups?

- + Existing Customers
- + New Customers



When

What time of day, for how long and how often?

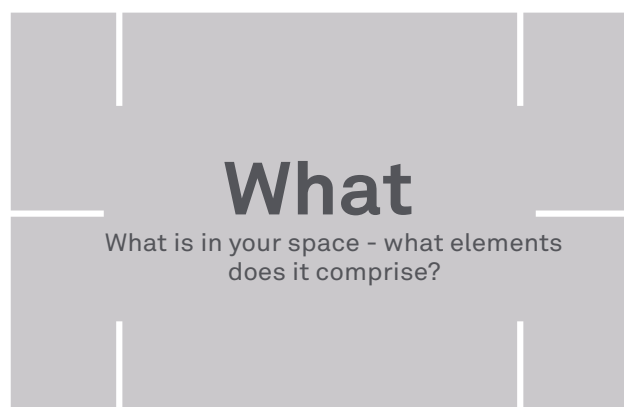
- + Morning
- + Often
- + Week Day



Why

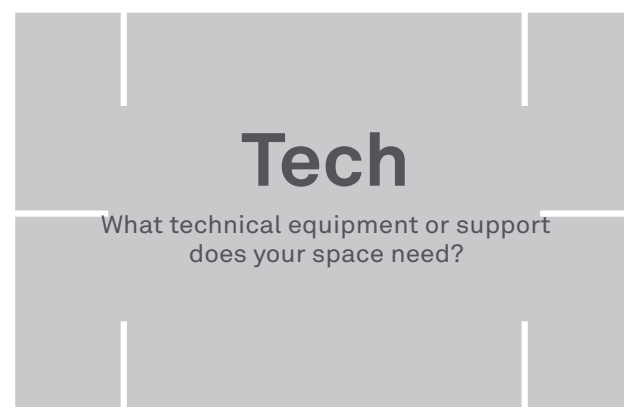
What happens here - what is the attraction?

- + Access Information
- + Access Services
- + Find out about library
- + Consultation
- + Tech Support & Troubleshooting
- + Informal Classes
- + Access digital equipment
- + Relaxing



What

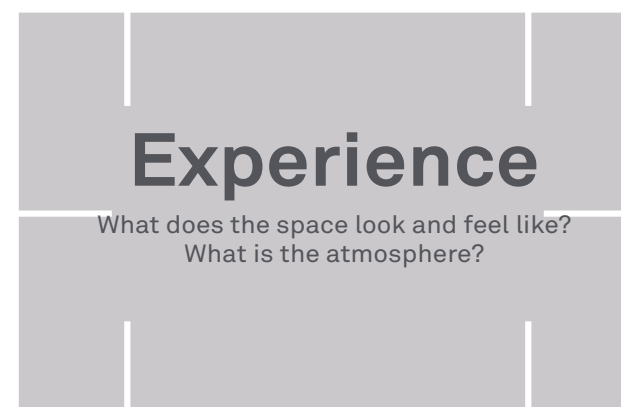
What is in your space - what elements does it comprise?



Tech

What technical equipment or support does your space need?

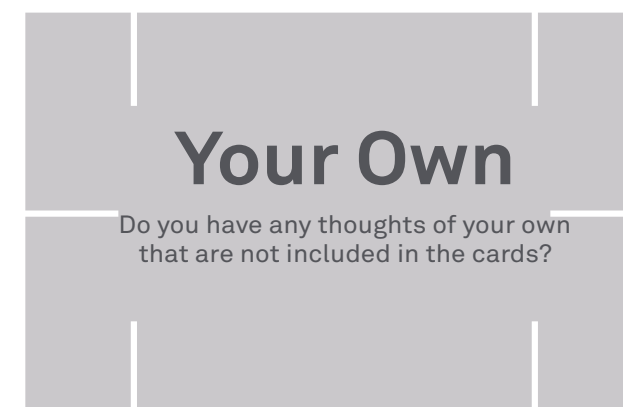
- + Ipad/Tablet
- + Digital Screens
- + Info & Display screen
- + Wifi & Charging



Experience

What does the space look and feel like?
What is the atmosphere?

- + Vibrant & Exciting
- + Calm & Soothing
- + Local
- + Circadian

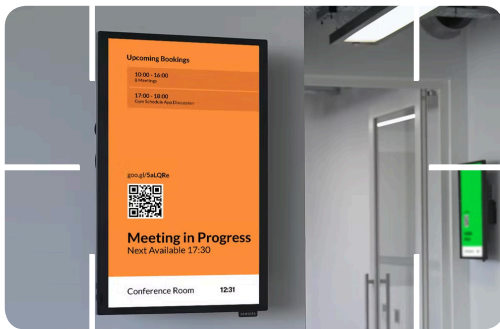
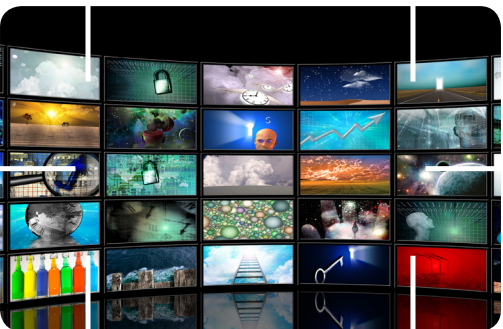
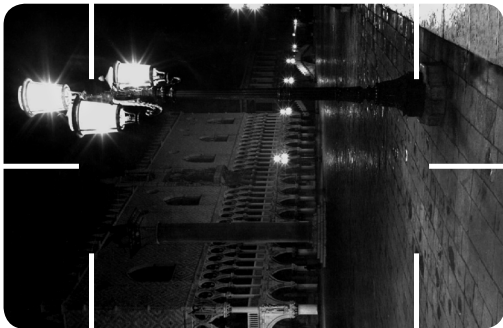
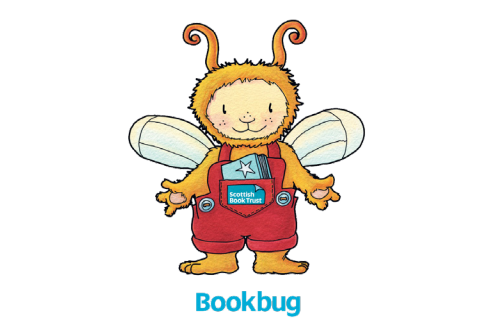
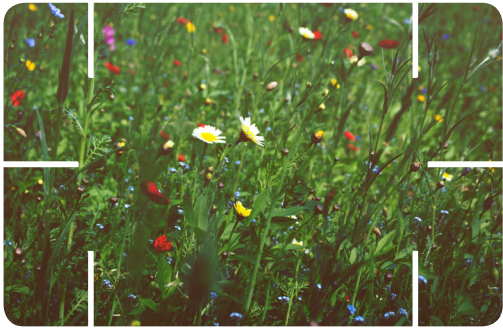
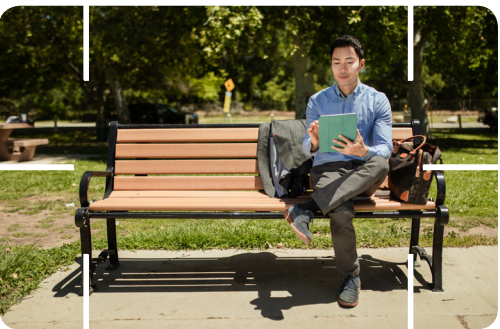
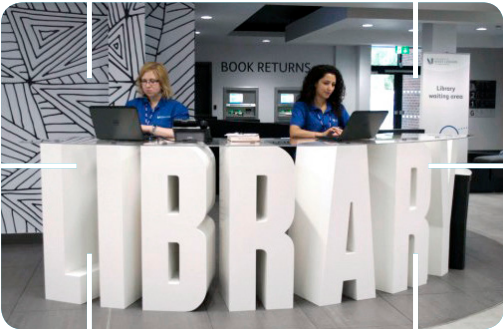
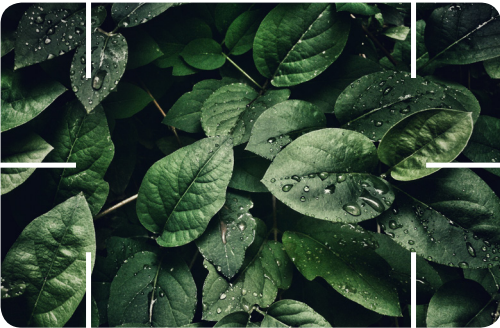


Your Own

Do you have any thoughts of your own that are not included in the cards?

- + Benches
- + Armchairs
- + Stools
- + Coffee Table
- + No Desk - Tech Only
- + Help Point
- + Signage
- + Information Display
- + Planting

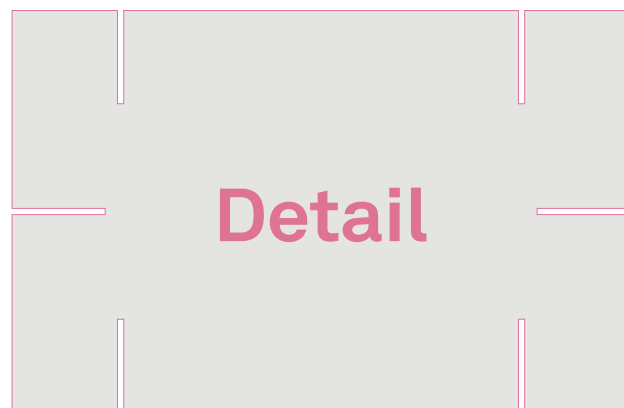
+ Selected Images



Group D

Help Point





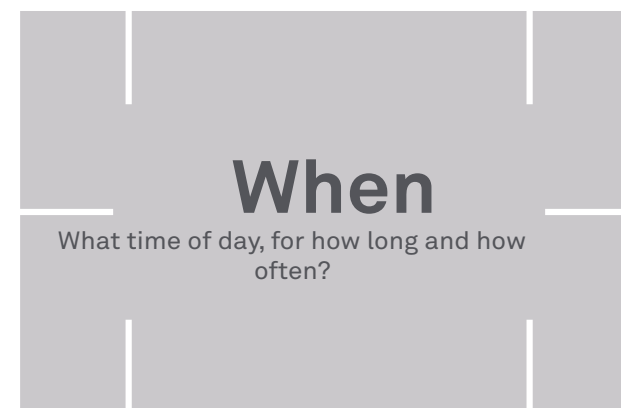
Detail



Who

Who will use your space - friends, colleagues, alone, dates, groups?

- + Existing Customers
- + New Customers
- + Non Users
- + Colleagues



When

What time of day, for how long and how often?

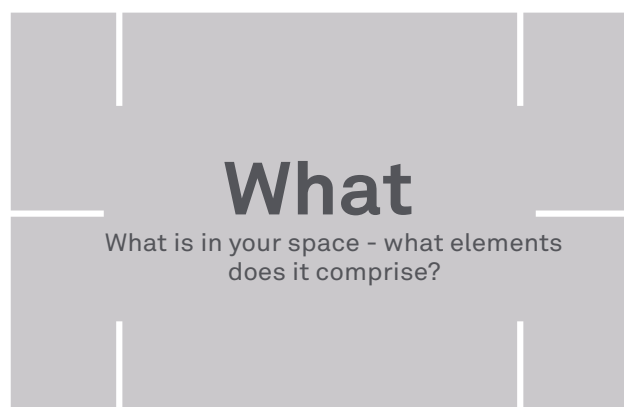
- + Week End
- + Often
- + Week Day



Why

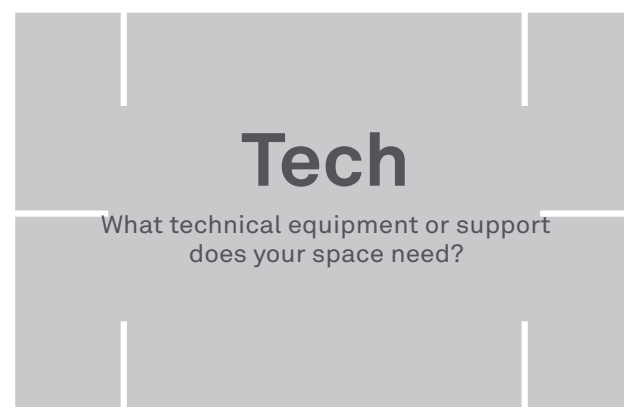
What happens here - what is the attraction?

- + Access Information
- + Access Services
- + Find out about library
- + Become A Member
- + Issuing Books and Products
- + Consultation
- + Tech Support & Troubleshooting
- + Expert Advice and Support



What

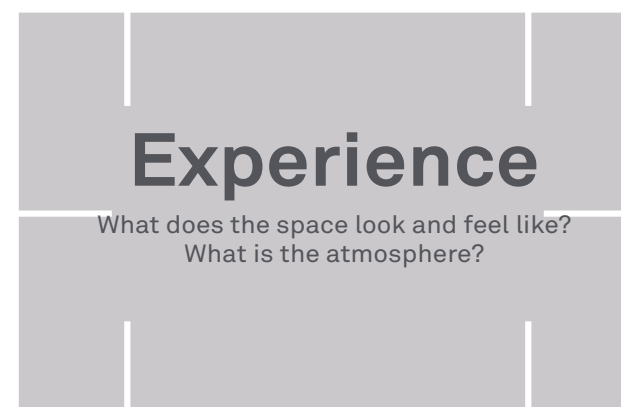
What is in your space - what elements does it comprise?



Tech

What technical equipment or support does your space need?

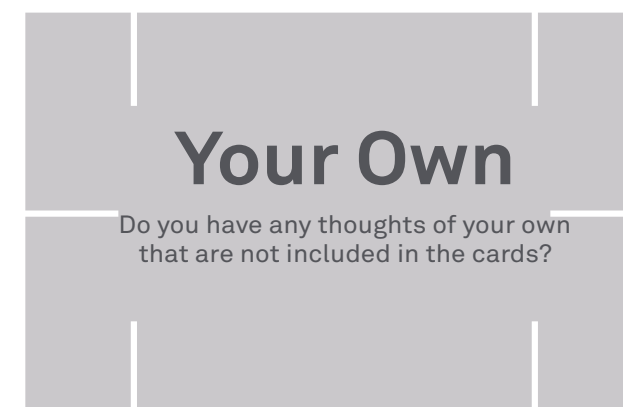
- + Ipad/Tablet
- + Wifi & Charging
- + Info & Display screen
- + Quick Access PC's



Experience

What does the space look and feel like?
What is the atmosphere?

- + Calm & Soothing
- + Circadian



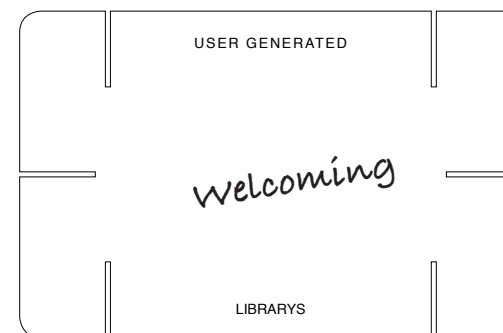
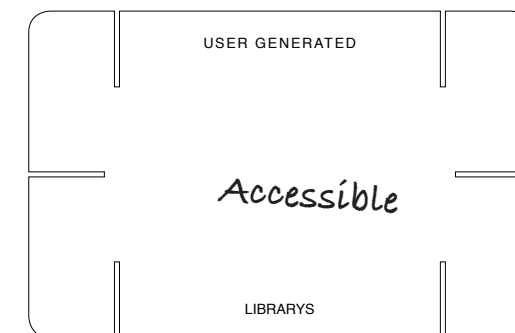
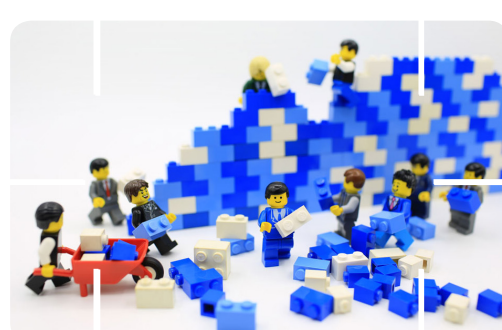
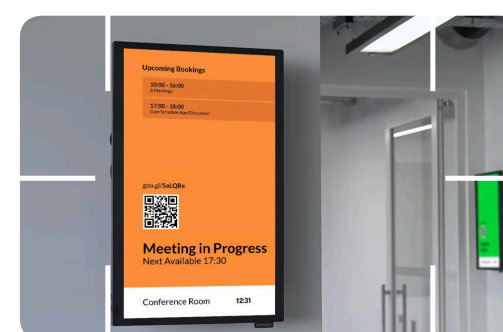
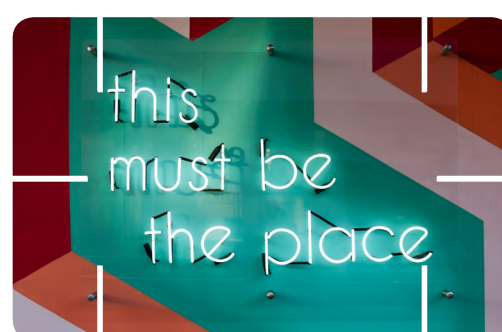
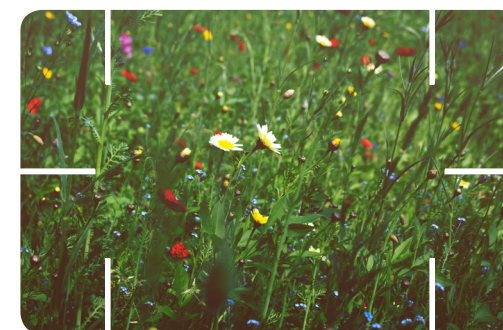
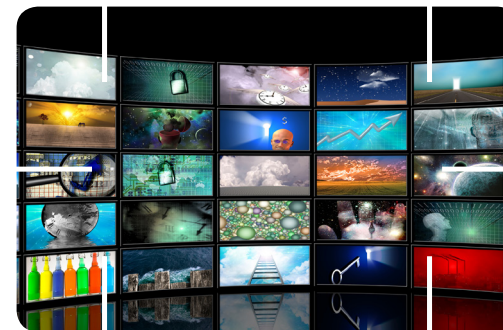
Your Own

Do you have any thoughts of your own that are not included in the cards?

- + Welcoming
- + Accessible

- + Notice Boards
- + Little Desk
- + Privacy Screens
- + Help Point
- + Signage
- + Information Display

+ Selected Images



Group E

Pop Up



Tech
What technical equipment or support
does your space need?

Experience
What does the space look and feel like?
What is the atmosphere?

Your Own
Do you have any thoughts of your own
that are not included in the cards?

What
What is in your space - what elements
does it comprise?

Your Design

Bike storage

Existing Customers

Calm & soothing

Vibrant & exciting

Circadian changes with the time of day

Week End

Bench

Book classes, spaces etc

Biophilia - harnessing nature

iPad / Tablet

Children

Families

TECH

Wifi &

WHO

TECH

Relaxing

WHO



Goals

Offer the core library services while the current building is being refurbished.



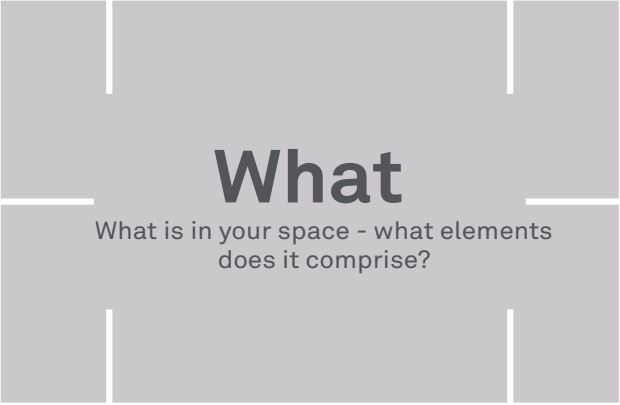
- + Colleagues
- + Young People
- + Families
- + Children
- + Partners
- + Existing Customers
- + New Customers



- + Morning
- + Afternoon
- + Evening
- + Often
- + Week Day
- + Week End



- + Waiting
- + Meeting
- + Access Information
- + Access Services
- + Tech Support
- + Become a member
- + Dreaming / Thinking
- + Book Classes/Spaces
- + Issuing books/products
- + Find out about library
- + Expert Advice /Support
- + Access digital equipment
- + Introduce a Friend
- + Informal Classes
- + Relaxing
- + Health & Fitness
- + Access Printer Mats



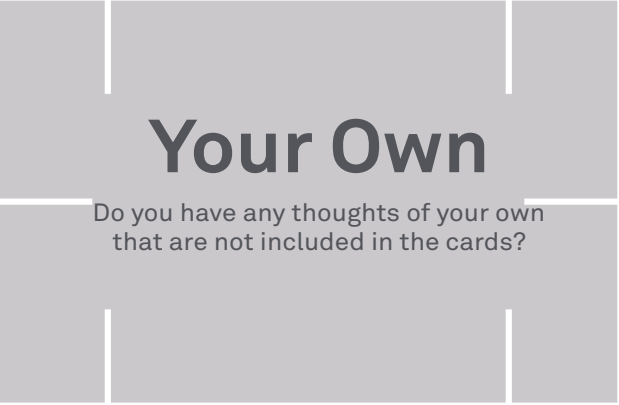
- + Benches
- + Armchairs
- + Stools
- + Little Desk
- + Help Point
- + Signage
- + Notice Boards
- + Buggy Parking
- + Information Display
- + Secure Storage/Shelves



- + Audio
- + Ipad/Tables
- + Info Display
- + Digital Screens
- + Touch Screens
- + Quick Access PC's
- + Wifi & Charging

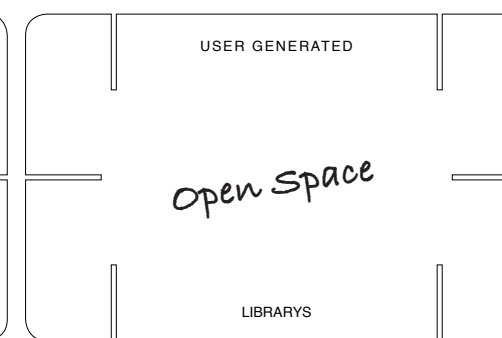
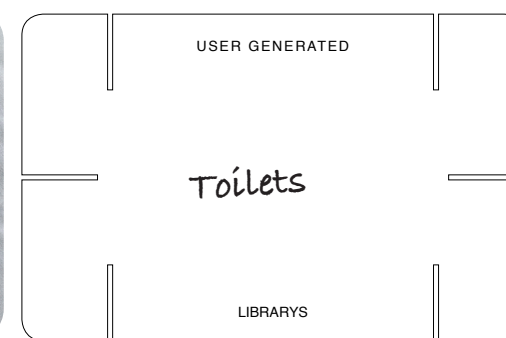
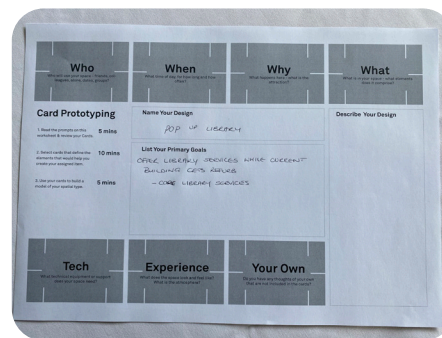


- + Local
- + Biophilia
- + Circadian
- + Vibrant & Exciting
- + Calm & Soothing



- + Toilets
- + Open Space

+ Selected Images



worksheet →

